

Involuntary Disruption

Refund

Exchange (change)

Please process via the Trade Portal Self-Service Form

Amadeus (Sell Connect and/or Travel API)  
Travelport (Smartpoint)  
Verteil

Please manage directly on your NDC platform where changes can be made for free (provided that it's within the commercial policy)

All other GDS / aggregators

Please contact the QR B2B Customer Contact Centre

