

# Standard Groups

## Standard Groups booking terms and conditions:

**Minimum Group Size:** 10 passengers in Economy Class / 6 passengers in Premium Class.

**Sales Validity:** From booking/seat confirmation until first outbound flight departure.

**Travel Validity:** As per the confirmed and ticketed dates in the Group PNR.

**Materialisation Rate:** 80% from the total group size booked or required minimum group size.

**Penalty Per Seat Below Required Materialisation:** As per the deposit percentage collected based on the approved base fare + YQ. For instant ticketing, where no deposit is involved, penalty per seat below the required materialisation is 25% of the approved group fare.

**Deposit Deadline:** Within 24 hours from PNR confirmation.  
For travel within 7 days, NIL deposit as instant ticketing required.

**Deposit Amount Required:** A 25% deposit based on the approved group fare.

- The deposit collected as a guarantee payment is refundable if the required minimum group materialization is met.
- The processing of EMD deposit refunds for ticketed and materialized groups is completed within 7–10 working days upon reporting of ticket utilization.
- Group deposits remain non-refundable and non-transferable if the required group materialization is not met or in the event of entire group cancellation.

**Ticketing Time Limit:** On/before 7 Days prior to departure upon payment of 25% Guarantee Deposit.  
For travel within 7 days, instant ticketing is required.

### Reservation Change After Ticketing (Date/Flight/Route):

- Permitted against group ticket re-issuance in individual RBD for inbound direction only.
- Date/Flight Changes permitted with a fee of **QAR 150** plus no-show fee / applicable fare difference (if any)
- Route change is permitted on inbound direction only with a fee of **QAR370** plus applicable fees (if any)
- Rebooking is permitted before the group ticket expiry and not applicable for a group size of 10 passengers
- Not applicable to one-way booking. Not applicable in case of complete change of itinerary

**No-show:** No-show passengers can be rebooked by creating new individual booking and ticket can be reissued to the lowest applicable market fare.

- No-show Fee of **QAR 220** per ticket for all cabin types must be collected in addition to the Reservation Change Fee of **QAR 150** and applicable fare difference (if any)
- Not applicable to one-way booking and ticket will be forfeited
- A passenger is considered no-show if booking is not cancelled at least 24 hours prior to departure

**Name Correction/Changes (Before Ticketing):** Permitted FOC

**Name Correction/Change (After Ticketing):** Permitted at **QAR370** plus applicable service fees

**Ticket Refund:** Group Tickets are non-refundable except for unutilised taxes. However, certain taxes remain non-refundable, e.g., YQ/YR, E3, S4, etc.

**Child Fare and Infant Occupying a Seat:** Standard Child discount is applicable. Allowed ratio is 20% of the final group size, combined for child and infant with seat.

**Infant Fare (without seat):** Standard infant discount applies.

**Taxes, Airport Fees and other Surcharges:** Additional Surcharges may be applicable for certain flights during weekend or peak travel dates. Taxes, airport fees & service charges are subject to change without prior notice. Any tax difference at the time of ticketing must be collected.