

Passenger Guidance : Preparing your pet for travel as checked baggage



This guide is designed to help you prepare your pet for travel as checked baggage. Please take a moment to review the information below to ensure a smooth and comfortable experience for both you and your pet.

Preparing for your journey

Flight preparation

- Book your preferred flight.
- Let us know that you are travelling with a pet by submitting the online request form or reaching out to us.
- Once your request is submitted, you will receive a checklist via email. Please ensure you print and bring the completed checklist with you to present at the airport on the day of travel.
- You can pay in advance at your local Qatar Airways office, or at the airport check-in desk on the day of travel.

Pet health and documentation

- Confirm with your veterinarian if your pet is fit for travel.
- Prepare health certificate, pet passport, and vaccination records as required.
- Check if your pet is eligible to be transported to the destination they will travel to.
- Check departure, transit, and arrival country requirements; including if import and export permits are required.

Note: Qatar Airways does not accept certain breeds of cats and dogs. [Click here](#) for details.

Pet carrier requirements

- Use a pet carrier that is secure, well ventilated and meets the IATA Live Animal regulations.
- Ventilation openings must be a maximum of 25mm x 25mm for dogs and 19mm x 19mm for cats.
- Ventilation openings exceeding the permitted dimensions must be protected with welded wire mesh (min. thickness of 2.5 mm for dogs, 2.0 mm for cats), secured with screws/rivets only, with all sharp edges protected.
- Food and water containers must be securely attached within the carrier and refillable from the outside.
- If the pet carrier has wheels, they must be rendered inoperable.
- Provide enough food as required and include feeding instruction (if required) securely fixed to the outside of the carrier.
- Provide sufficient absorbent material inside the carrier.

Day of departure

Pre-flight preparation

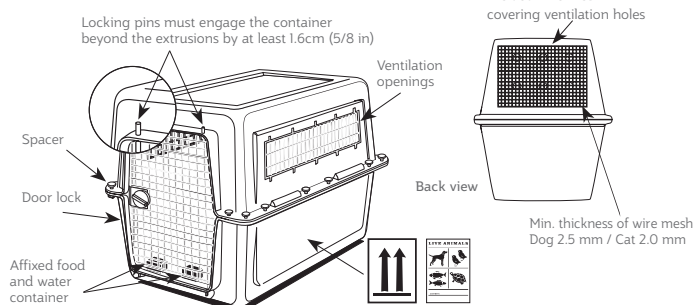
- Feed your pet at least 4 hours before departure.
- Give your pet time to relieve themselves.
- Place a familiar blanket or mat in the carrier for their comfort.

At the airport

- Arrive at the airport at least 2 hours before departure to ensure our agents can assist with your pet's check-in process.
- Present all the required documentation.

Examples of acceptable pet carriers

Typical rigid plastic container

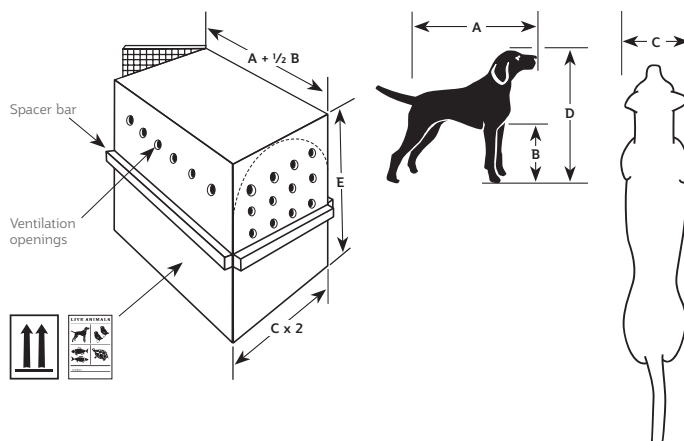


On arrival

After landing

- At your destination, check with staff at the baggage reclaim area where you can collect your pet.
- Check your pet's condition.
- Complete all arrival formalities according to local regulations. Inspection and clearance areas may vary from airport to airport.

Kennel size guidance



The calculated dimensions are internal container dimensions.

Minimum internal container dimensions for a single animal:

Container length = $A + \frac{1}{2} B$ | Container width = $C \times 2$ | Container height $E = D + \text{bedding}$